



Motorbike/Scooter **Roadside Assistance**

Roadside Assistance provides coverage which includes the specific services as detailed below.

General Cover

Once a call is received, either from Your home or on the road, a mobile service is immediately despatched to the scene to rectify, on the spot, the following difficulties:

- **FLAT BATTERY** - Jump start Motorbike/Scooter.
- **FLAT TYRE** - Transport Motorbike/Scooter.
- **OUT OF FUEL** - Supply minimum of 5 litres (unleaded) fuel, to be paid for by driver.
- **BREAKDOWN** - If Your Motorbike/Scooter is unable to be quickly mechanically repaired or safely ridden, the Motorbike/Scooter, including the rider, will be transported to a nominated service centre or owners home address. In a situation where the breakdown occurs on a trip or holiday, we would transport the Motorbike/Scooter to the nearest service centre or mechanical repair facility. If after hours, arrangements can be made to store the Motorbike/Scooter and transport when the service centre or repair facility is open.
- **FREE SERVICE** - A 20 km "Free of Charge" service for roadside response and breakdown applies on a NATIONAL basis. Excess kilometres are charged at the recommended industry rates.
- **GENERAL ASSISTANCE** - We will relay urgent messages to family, friends and business associates, likely to be concerned by disruption or delay. We will also arrange for alternative transport in the case of a major breakdown or accident i.e. taxi (cost at riders expense).
- **EXCLUSIONS**
 - Motorbikes/Scooters used for hire, reward or rental
 - Motorbikes/Scooters located off Public Roads (other than private residence)
 - Motorbikes/Scooters operated by non-Australian residents
 - Unregistered Motorbikes/Scooters.

Available 24 Hours / 7 Days a Week

